Accessibility Statement for Aroma Espresso Bar

We want everyone who visits the Aroma Espresso Bar website to feel welcome and find the experience rewarding, going above and beyond the recommendations stated in <u>Section 508</u> of the Rehabilitation Act, 1998.

What are we doing?

To help us make the Aroma Espresso Bar website a positive place for everyone, we've been referring to the <u>Web Content Accessibility Guidelines (WCAG) 2.1</u>. These guidelines explain how to make web content more accessible for people with disabilities, more compatible with assistive technology, and more user friendly for everyone.

The guidelines have three levels of accessibility (A, AA and AAA). We've chosen Level AA as the target for the Aroma Espresso Bar website.

How are we doing?

We've worked hard on the Aroma Espresso Bar website and we've hired the certified professionals at ilumino, Ilc to help us achieve our goal of WCAG 2.1 Level AA accessibility.

The pages/documents that are included in their scope of work are:

- Homepage
- Gift Card
- FAQ
- Support
- Franchise
- Franchise Request
- <u>Careers</u>
- Locations
- Menu Lists
- Menu Items
- PDF Franchise Structure and Initial Investment

• Global Elements (Header, Footer, Navigation, Search)

The accessibility experts at <u>ilumino, llc</u> will conduct testing on a Windows computer using NVDA and/or JAWs and proprietary software.

STATEMENT OF EXCLUSION

There are some areas of our website, provided by 3rd party vendors, that we have learned may not be accessible or usable by everyone equally. We have contacted those providers and requested that they correct any code that does not comply with the WCAG 2.1 Level AA guidelines and we will update those areas as soon as possible. Excluded areas include the following:

- Paytronix Systems
- Facebook
- Instagram
- <u>Twitter</u>

We will monitor the website regularly to maintain our ongoing commitment to delivering a site that is accessible to the largest possible audience. If you have any concerns about the usability of our site or find a feature that is inaccessible, please contact us using the information below. We will make every reasonable effort to accommodate requests.

Let us know what you think

If you enjoyed using the Aroma Espresso Bar website, or if you had issues with any part of it, please get in touch. We'd like to hear from you in any of the following ways:

- email us at help@aroma.us
- call us on 305-705-2931